

# The Sage Colleges

ALBANY | TROY | ONLINE

## Social Security Information for Parent

Date: \_\_\_\_\_ Student ID: \_\_\_\_\_

Student Name: \_\_\_\_\_

Dear Student and Parent(s):

The Financial Aid Office has received your 2019-2020 Free Application for Federal Student Aid (FAFSA) information. The federal processor was unable to verify information provided on your application and could not process your form. The information below is present on your results and must be resolved before a financial aid package can be created for you. Please review what you reported on your FAFSA and make any necessary corrections.

The Social Security Administration (SSA) could not confirm or match the name, Social Security Number (SSN) and/or date of birth you reported for your parent (mother, father, parent 1 or parent 2) on your FAFSA. If you believe that all the information is correct, your parent must contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting [www.socialsecurity.gov](http://www.socialsecurity.gov). If any of the information is incorrect, you must log back in to your FAFSA and make the necessary corrections. Please note the information you report on your FAFSA must match your Social Security records/card exactly.

If you have any questions or need assistance please contact the Financial Aid Office in Albany at (518) 292-1783 or Troy at (518) 244-4525. Failure to update your FAFSA will delay the packaging of your financial aid for the upcoming 2019-20 academic year.

Sincerely,

The Financial Aid Office