



Missing Direct Parent PLUS Master Promissory Note

Dear Student,

The Financial Aid Office has been unable to process your Federal Parent PLUS Loan. As of today, our records indicate your parent has not completed a **Parent PLUS Master Promissory Note**. Your parent will need to log into studentaid.gov using their own FAFSA FSA ID to complete the MPN. If you do not want to borrow the Parent PLUS Loan you have been offered, please contact the Financial Aid Office.

Please note: It may take up to two weeks for your MPN to show as received in My Sage Aid.

If you have any questions please feel free to contact the Financial Aid Office in Albany at (518) 292-1783 or in Troy at (518) 244-4525.

Sincerely,

The Financial Aid Office